What are mobile apps?
A mobile application, or mobile app, is a type of application software designed to run on a mobile device, such as a smartphone or tablet.

Such mobile apps offer citizen centric services to the population relating to: Agriculture, Economy, Social Services, Entertainment/Games, Music and Fitness apps.

Examples of popular apps on a mobile phone are Facebook, Twitter, WhatsApp, YouTube and Instagram.

What are the apps for Mauritius?
The mobile applications, being rolled out by the Government of Mauritius, are designed to assist the user by providing government specific services.

The apps are:
- Search Gov
- Consumer Rights
- Smart Traffic
- School Companion
- Smart Police
- SME Net
- Emergency Alert App
- Green Living Index
- EEMO
- Family Welfare

How to Install the mobile applications on your mobile phone

Ensure that you are connected to the Internet first (via Wi-Fi or Mobile data).

Method 1
Locate and open the App Store (on iPhone) or Play Store (on Android devices) app on your phone.

You may be prompted to sign in with your Apple/Google credentials. It will also require you to accept the terms and conditions.

You can then use the search feature (magnifying glass) to search for the app you want (e.g. Smart Police).

Tap the “Install” or “Get” to install the app. Your device will then install the app and you can start using it.

Method 2
You can install any QR Code Reader app on your device, start it up and scan the QR Codes in this leaflet.

The image below is an example of a QR Code. It will send you to the Government App Website (mauritiusapps.govmu.org) where you can get more information on the mobile applications:

Nou La Pou Ou!
An initiative of the Ministry of Technology, Communication and Innovation, Mauritius.
When launching the Family Welfare App, the user is presented with the main menu with options to report either a child abuse case or a domestic violence case.

**Family Welfare App**

**Report a case**

The user can report a case to the authorities by providing crucial details. Example through screens 1, 2 and 3 below:

**Emergency Contacts**

You can also use the emergency contacts below to seek help.

**Other functionalities and future versions**

The app allows the user to select between English, French.

A panic button (“Help me now!”) will inform the authorities that you need help.

**The Organisation providing support**

The Ministry of Gender Equality, Child Development and Family Welfare has collaborated with the MTCI and the Central Informatics Bureau for the rolling out of the mobile application.

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**Procedures to download the app**

- Visit [https://mauritiusapps.govmu.org/](https://mauritiusapps.govmu.org/) for more information.
- Search for “Family Welfare” on Play Store or App Store. You may need to add “Mauritius” in case you are having difficulties in finding the app.
- Scan the QR Code below using your QR Code Reader app:

See overleaf for more help in installing the app.