What are mobile apps?

A mobile application, or mobile app, is a type of application software designed to run on a mobile device, such as a smartphone or tablet.

Such mobile apps offer citizen centric services to the population relating to: Agriculture, Economy, Social Services, Entertainment/Games, Music and Fitness apps.

Examples of popular apps on a mobile phone are Facebook, Twitter, WhatsApp, YouTube and Instagram.

What are the apps for Mauritius?

The mobile applications, being rolled out by the Government of Mauritius, are designed to assist the user by providing government specific services.

The apps are:

- Search Gov
- Smart Traffic
- Smart Police
- Emergency Alert App
- EEMO
- Family Welfare
- Consumer Rights
- School Companion
- SME Net
- Green Living Index

How to Install the mobile applications on your mobile phone

Ensure that you are connected to the Internet first (via Wi-Fi or Mobile data).

Method 1

Locate and open the App Store (on iPhone) or Play Store (on Android devices) app on your phone.

You may be prompted to sign in with your Apple/Google credentials. It will also require you to accept the terms and conditions.

You can then use the search feature (magnifying glass) to search for the app you want (e.g. Smart Police).

Tap the "Install" or "Get" to install the app. Your device will then install the app and you can start using it.

Method 2

You can install any QR Code Reader app on your device, start it up and scan the QR Codes in this leaflet. The image below is an example of a QR Code. It will send you to the Government App Website (mauritiusapps.govmu.org) where you can get more information on the mobile applications:

Nou La Pou Ou!

An initiative of the Ministry of Technology, Communication and Innovation, Mauritius.

Family Welfare Application

GET IT ON Google Play

Download on the App Store
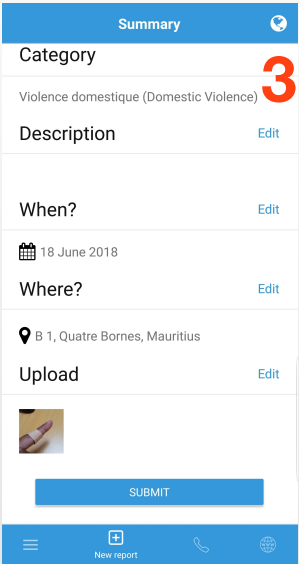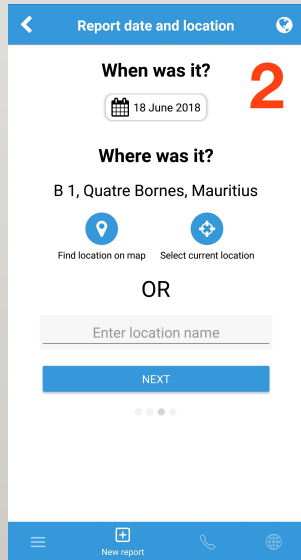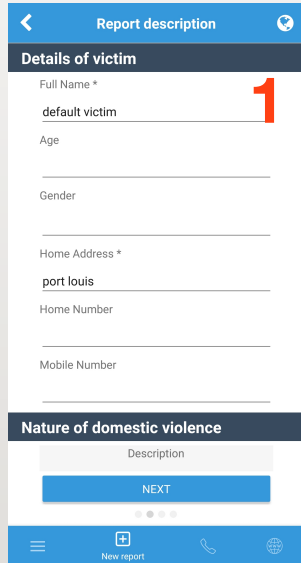
Family Welfare App

When launching the Family Welfare App, the user is presented with the main menu with options to report either a child abuse case or a domestic violence case.

Select a category

Abus sur mineur (Child Abuse)

Violence domestique (Domestic Violence)

NEXT

New report
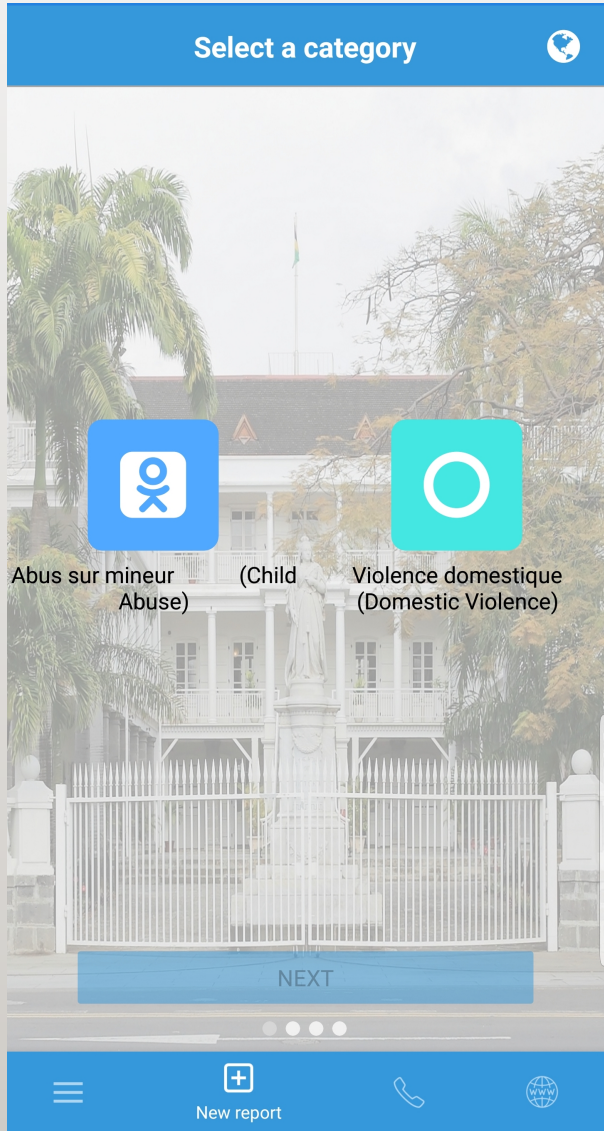
Report a case

The user can report a case to the authorities by providing crucial details. Example through screens 1,2 and 3 below:

Report description

Details of victim

Full Name *
default victim

Age

Gender

Home Address *
port louis

Home Number

Mobile Number

Nature of domestic violence

Description

NEXT

New report

1

Report date and location

When was it?
📅 18 June 2018

Where was it?

B 1, Quatre Bornes, Mauritius

Find location on map   Select current location

OR

Enter location name

NEXT

New report

2

Summary

Category

Violence domestique (Domestic Violence)

Description   Edit

When?   Edit

📅 18 June 2018

Where?   Edit

📍 B 1, Quatre Bornes, Mauritius

Upload   Edit

SUBMIT

New report

3

Emergency Contacts

You can also use the emergency contacts below to seek help.

Phone numbers

Please contact us

FWPU (Domestic Violence)
Call 139

CDU (Child Development Unit)
Call 113

Ministry of Gender Equality, Child Development and Family Welfare
Call 2063700

Family Welfare and Protection Unit
Report Domestic violence cases on 139
Rapporte ban cas violens domestic lor 139

Child Development Unit
Report Child Abuse cases on 113
Rapporte bane cas d'abus zenfants lor 113

Help me now!

Phone numbers

Other functionalities and future versions

The app allows the user to select between English, French.

A panic button ("Help me now!") will inform the authorities that you need help.

The Organisation providing support

The Ministry of Gender Equality, Child Development and Family Welfare has collaborated with the MTCI and the Central Informatics Bureau for the rolling out of the mobile application.

Procedures to download the app

- Visit https://mauritiusapps.govmu.org/ for more information.

- Search for "Family Welfare" on Play Store or App Store. You may need to add "Mauritius" in case you are having difficulties in finding the app

- Scan the QR Code below using your QR Code Reader app:

See overleaf for more help in installing the app.