What are mobile apps?

A mobile application, or mobile app, is a type of application software designed to run on a mobile device, such as a smartphone or tablet.

Such mobile apps offer citizen centric services to the population relating to: Agriculture, Economy, Social Services, Entertainment/Games, Music and Fitness apps.

Examples of popular apps on a mobile phone are Facebook, Twitter, WhatsApp, YouTube and Instagram.

What are the apps for Mauritius?

The mobile applications being rolled out by the Government of Mauritius, are designed to assist the user by providing government specific services.

The apps are:

- Search Gov
- Smart Traffic
- Smart Police
- Emergency Alert App
- EEMO
- Family Welfare

- Consumer Rights
- School Companion
- SME Net
- Green Living Index

How to Install the mobile applications on your mobile phone

Ensure that you are connected to the Internet first (via Wi-Fi or Mobile data).

Method 1

Locate and open the App Store (on iPhone) or Play Store (on Android devices) app on your phone.

You may be prompted to sign in with your Apple/Google credentials. It will also require you to accept the terms and conditions.

You can then use the search feature (magnifying glass) to search for the app you want (e.g. Smart Police).

Tap the "Install" or "Get" to install the app. Your device will then install the app and you can start using it.

Method 2

You can install any QR Code Reader app on your device, start it up and scan the QR Codes in this leaflet. The image below is an example of a QR Code. It will send you to the Government App Website (mauritiusapps.govmu.org) where you can get more information on the mobile applications:

Nou La Pou Ou!

An initiative of the Ministry of Technology, Communication and Innovation, Mauritius
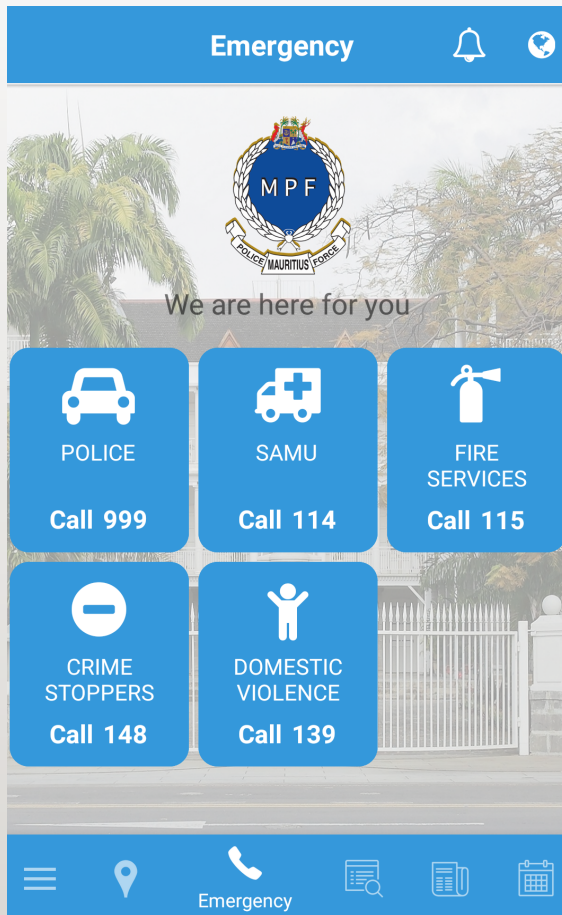
Smart Police Application

GET IT ON Google Play

Download on the App Store

Smart Police App

When launching the Smart Police App, the user is presented with the list of emergency contact numbers.
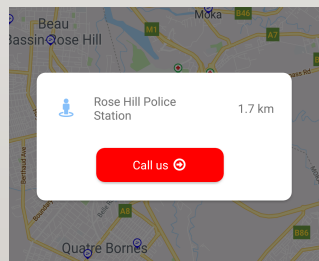

The Smart Police mobile app will provide citizens with a quick access to valuable information such as Police directory, latest news and important communiqués from the Police Force and will also allow emergency calls to be made.

Emergency Services

The mobile app features a map to locate the nearest Emergency Services (e.g. Hospitals, Fire Services, Hospitals etc.)
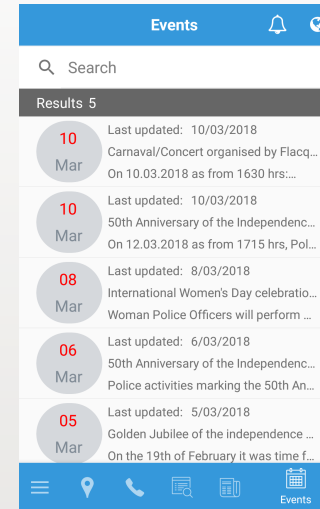

Users will be able to select the nearest Emergency Services and call them directly via the pins on the map.
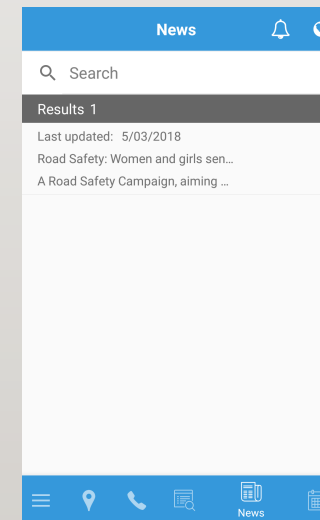

Police Events

The app will give the latest police events.

Police News

News about police activities will also be provided in the app.

Other functionalities

Police notifications are also implemented in the app to ensure that any communiques from the MPF are transmitted to citizens.

The Organisation providing support

Behind the app, is the Mauritius Police Force (MPF), which is the national law enforcement agency for the Republic of Mauritius.

The MPF has collaborated with the Ministry of Technology, Communication and Innovation.

Procedures to download the app

- Visit https://mauritiusapps.govmu.org/. Direct links to the apps are available on the site also

- Search for "Smart Police" on Play Store or App Store. You may need to add "Mauritius" in case you are having difficulties in finding the app

- Scan the QR Code below using your QR Code Reader app:

See overleaf for more help in installing the app.